

Anne Klinefelter

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EDUCATION

Juris Doctorate, 1992, University of Alabama

Master of Library Service, 1986, University of Alabama

Bachelor of Arts, 1981, University of Alabama, English and Spanish majors

PROFESSIONAL EXPERIENCE

The University of North Carolina at Chapel Hill

Professor of Law and Director of the Law Library, 2018 - present

Associate Professor of Law and Director of the Law Library, 2007 - 2018 (tenured 2011)

Clinical Professor of Law and Associate Director of the Law Library, 2005 - 2007

Clinical Assistant Professor of Law and Associate Director of the Law Library, 2000 - 2005

Clinical Assistant Professor of Law and Assistant Director of the Law Library, 1999 - 2000

The University of Miami School of Law

Acting Director and Associate Director of the Law Library, 1998 - 1999

Head of Public Services, 1996 - 1998

Head of Reference Services, 1994 - 1996

Boston University School of Law

Senior Reference Librarian, 1992 - 1994

The University of Alabama

Reference Librarian and Coordinator of Online Research, 1986 -1990

HONORS

Fulbright-Nokia Distinguished Chair in Information and Communications Technologies to teach U.S.

Privacy Law at the University of Helsinki Faculty of Law and to research Helsinki libraries' digital information design for compliance with the European Union data protection law known as the right to be forgotten, 2019

Frederick Charles Hicks Award for Outstanding Contributions to Academic Law Librarianship,

American Association of Law Libraries, Academic Law Libraries Special Interest Section, 2019

Presidential Recognition Award, American Association of Law Libraries, for exceptional service in

chairing a task force on sustainability of the Association's scholarly journal, *Law Library Journal*, and other service to the Association, 2016

Award to support empirical study of sensitive information in briefs submitted to the North Carolina

Supreme Court prior to electronic case management systems, with Professor David Ardia, 2014-2015, from University of California Berkeley Center for Law & Technology in conjunction with the *Berkeley Technology Law Journal* 2015 Symposium on Open Data.

Distinguished Lecturer Award, American Association of Law Libraries, 2012, conferring an opportunity

to share knowledge, expertise and a unique perspective on the history, practice, or philosophy of law librarianship with other AALL members through a presentation at the AALL Annual Meeting and in *Law Library Journal*, speaking on "Should Librarians Retire the Privacy Ethic?"

Service to SEAALL Award, 2009, recognizing career achievements that further the goals of the Southeastern Chapter of the American Association of Law Libraries

SCHOLARSHIP

•BOOK CHAPTERS

- The Value of an Academic Law Library in the 21st Century*, 3-20, in ACADEMIC LAW LIBRARIES WITHIN THE CHANGING LANDSCAPE OF LEGAL EDUCATION: A PRIMER FOR DEANS AND PROVOSTS, (Joan S. Howland, Michelle Wu, Ronald E. Wheeler, and Scott Pagel, eds., Hein, American Association of Law Libraries Publication Series #84, 2020)
- Privacy and Competing Library Goals: How Can Library Directors Lead When Values Collide?* in PERSPECTIVES OF ACADEMIC LAW LIBRARY DIRECTORS, Michelle Wu, ed., (Hein, American Association of Law Libraries Publication Series #77, April 2015)
- Public Services*, in LAW LIBRARIANSHIP IN THE 21ST CENTURY, with Sara Sampson, 71-87 (Lisa Smith-Butler, Roy Balleste and Sonia Luna-Lamas, eds., 2nd ed., (Scarecrow Press, 2013)
- Public Services*, in LAW LIBRARIANSHIP IN THE 21ST CENTURY, 71-88 (Lisa Smith-Butler, Roy Balleste and Sonia Luna-Lamas, eds., Scarecrow Press, 2007)
- The Circulation of Software by Libraries*, in GROWING PAINS: ADAPTING COPYRIGHT FOR LIBRARIES, EDUCATION, AND SOCIETY, 215-232 (Laura N. Gasaway, ed. (1997))

•ARTICLES IN LAW REVIEWS AND PEER REVIEW LIBRARY JOURNALS

- Reader Privacy in Digital Library Collaborations: Signs of Commitment, Opportunities for Improvement*, 13 I/S: A JOURNAL OF LAW AND POLICY FOR THE INFORMATION SOCIETY 199 (2016)
- David Ardia and Anne Klinefelter, *Privacy and Court Records: An Empirical Study*, 30 BERKELEY TECHNOLOGY LAW JOURNAL 1807 (2015)
- Andrew Chin and Anne Klinefelter, *Differential Privacy as a Response to the Reidentification Threat: The Facebook Case Study*, with Symposium Issue, 90 NORTH CAROLINA LAW REVIEW 1417 (2012)
- When to Research is to Reveal: The Growing Threat to Attorney and Client Confidentiality from Online Tracking*, 16 VIRGINIA JOURNAL OF LAW AND TECHNOLOGY 1(2011), reprinted as 60 DEFENSE LAW JOURNAL 71 (2011)
- First Amendment Limits on Libraries' Discretion to Manage Their Collections*, 102 LAW LIBRARY JOURNAL 343-74 (2010)
- Library Standards for Privacy: A Model for the Digital World?* 11 NORTH CAROLINA JOURNAL OF LAW & TECHNOLOGY 553-63 (2010)
- Privacy and Library Public Services, or I Know What You Read Last Summer*, 26 LEGAL REFERENCE SERVICES QUARTERLY 253-79 (2007)
- The Role of Librarians in Challenges to the USA PATRIOT Act*, 5 NORTH CAROLINA JOURNAL OF LAW & TECHNOLOGY 219-26 (2004)
- Copyright and Electronic Resources: An Outline of How the Law is Affecting Traditional Library Services*, 19 LEGAL REFERENCE SERVICES QUARTERLY 175-93 (2001)

•SHORTER ARTICLES

- Forthcoming, Leadership A to Z*, 25 AALL SPECTRUM__, (November/December 2020)
- Is Confidentiality Really Forever: Even if the Client Dies or Ceases to Exist?* with Marc Laredo, 40 LITIG. 47 (Spring 2014)
- Law Library Budgets in Hard Times*, with Taylor Fitchett, James Hambleton, Penny Hazelton, and

Judith Wright (authors listed alphabetically), 103 LAW LIBRARY JOURNAL 91 (Winter, 2011)
41 REFERENCE AND USER SERVICES QUARTERLY 399-400 (2002) (reviewing LESLIE ANNE HARRIS,
LICENSING DIGITAL CONTENT: A PRACTICAL GUIDE FOR LIBRARIANS (2002))
Will the First Sale Doctrine Disappear? 5 INFORMATION OUTLOOK 45, 55 (2001)
States Begin to Adopt UCITA–Model Legislation for Licensing, 4 INFORMATION OUTLOOK 53-4 (2000)
Members’ Briefing: Licensing, 3 AALL SPECTRUM 17, 20 (1999)
The Copyshop Coursepack, Not Fair Use in the Sixth Circuit, 9 AGAINST THE GRAIN 70-1 (1997)

TEACHING

Introduction to United States Privacy Law, University of Helsinki Faculty of Law, Fall 2019
Privacy Law Seminar, University of North Carolina School of Law, each school year 2005 – 2012,
2015 - 2019
Privacy Law in Practice, University of North Carolina School of Law, 2013 and 2014
Copyright for Librarians, University of North Carolina School of Library and Information Science (with
Deborah Gerhardt, 2008)
Introduction to American Law, for foreign exchange students, University of North Carolina School of
Law, 2000 - 2003
Law Libraries and Legal Information, University of North Carolina School of Information and Library
Science (with Laura Gasaway, 1999, Mark Bernstein, 2002, and Scott Childs, 2004)
Advanced Legal Research, University of North Carolina School of Law, 2003
Legal Research Techniques, University of Miami School of Law, 1995, 1997 and 1998
Computer Based Information Systems, University of Alabama Graduate School of Library Service,
1989
Continuing Legal Education courses, University of North Carolina School of Law
Federal Versus State: Which Approach is Best for Privacy Law? 2020
Defining Privacy Harm for Standing in Federal Courts, 2019
Federal Privacy Legislation: Do We Need It? If So, What Should It Look Like? 2019
Introduction to Privacy Law, 2018
The Right to be Forgotten, 2017
Public Records Law: Balancing Transparency and Personal Privacy, 2015
Security Breach Notification: Current and Pending Requirements, 2013
How Can I Take My Practice To the Clouds? 2012
Protecting the Confidentiality of Internet-Based Legal Research, 2011
Facebook’s Privacy Technologies: Can Theory Meet Practice? 2011
Electronic Court Records through PACER: Public Access and Privacy, 2010
The Real ID Act: Security, Privacy, Federalism, and Funding, 2008
Business Records and The USA PATRIOT Act, 2004
Introduction to Internet Legal Research in Environmental Law, 2003
North Carolina Legislative History on the Web, 2002
Administrative Law on the Web, 2001
Tax Resources on the Internet, 2000
Dissertation and Thesis Committees, University of North Carolina
Dissertation Committee member, Ph.D. candidate in Information and Library Science, 2017-
2020

Dissertation Committee member, Ph.D. candidates in Journalism and Mass Communication, 2016-17, 2010-11, 2010, 2007-08, 2005-06
Dissertation Committee member for Ph.D. candidate in Computer Science at North Carolina State University 2011-12
Master's thesis committee member for dual degree candidates for Juris Doctorate and Master of Arts in Mass Communication 2017, 2016, 2010
Master's thesis advisor to candidates for Master of Science in Library Science 2015, 2014, 2007, 2004
Master's thesis advisor to candidate for dual Master of Public Administration and Library Science 2011

PRESENTATIONS

“Problematic Collections: Digitization Surprises, Access, and Privacy” Organizer and Interviewer of Panelists, Virtual Annual Meeting of American Association of Law Libraries, July 2020
“Data Protection and Privacy Law in the US and EU: Differences, Similarities, and Trends” University of North Carolina School of Law, Chapel Hill, March 2020
“US Libraries’ Widespread Push Against the Global Rise of the Right to be Forgotten” American Association of Law Schools Annual Meeting, Washington, D.C., January 2020
“A Better Internet versus the EU Right to be Forgotten: Will the Law Limit Projects Like Digitization of Library Archives?” Nokia Headquarters, Espoo, Finland, November 2019
“Memory Institutions, Digitization, and the Right to be Forgotten” University of Helsinki Faculty of Law, Helsinki, Finland, October 2019
“Make a Plan. Then Change It.” Commencement Address, School of Information and Library Science, University of North Carolina, Chapel Hill, May 2019
“Encouraging the Librarian Author with Workshops,” Southeastern Chapter of the American Association of Law Libraries Annual Meeting, Hot Springs, Virginia, March 2019
“Is Privacy Worth Protecting Anymore?” Carolina Public Humanities, Chapel Hill, NC, April 2018
“Leadership” at American Association of Law Schools Annual Meeting, San Diego, CA, January 2018
“Privacy and Court Records: A Library Digitization Project and an Empirical Study” at the Max Planck Institute, Freiburg, Germany, May 2017
“Privacy, Access to Information, and the Role of Context: Balancing Values Over Time While Curating Library Collections,” at Tübingen University Faculty of Law, Tübingen, Germany, May 2017
“Privacy and Court Records: Sensitive Information in North Carolina Supreme Court Briefs,” National Conference of Appellate Court Clerks, Denver, CO, August 2016
“Impact of the EU Right to be Forgotten on U.S. Libraries,” American Association of Law Libraries Annual Meeting, Chicago, IL, July 2016
“The Future of Library User Privacy,” *I/S: A Journal of Law and Policy for the Information Society*, Symposium, The Future of the Library in the Digital Age, Ohio State University Moritz College of Law, March 2016
“Court Records and Privacy: An Empirical Study,” with David Ardia, Conference on Responsible Use of Open Data in Government and the Private Sector, New York University School of Law, November 2015
Keynote Address, “Digitization of Older North Carolina Supreme Court Briefs Expands Access to Many Sensitive Information Types,” 10th Conference on Privacy and Public Access to Court Records, William & Mary Law School, October 2015

“Court Records & Privacy: A Study of Sensitive Information in North Carolina Supreme Court Briefs,” International Association of Privacy Professionals KnowledgeNet/Carolina Privacy Officials Network, Quintiles Headquarters, Durham, NC, September 2015

“Court Records and Privacy: Online Access and the Loss of Practical Obscurity---Tracking Sensitive Information in NC Supreme Court Briefs Submitted Before Electronic Filing,” with David Ardia, Berkeley Center for Law & Technology/Berkeley Technology Law Journal Symposium on Open Data: Addressing Privacy, Security, and Civil Rights Challenges, Berkeley, CA, April 2015

“Law Libraries’ Role in Reader Privacy Today and the Right to be Forgotten,” Southeastern Association of Law Libraries Institute on Privacy, Lexington, KY, April 2015

“Personal Privacy and Public Record Stewardship: Is Digital Different?” University of Chapel Hill Schools of Government and of Library and Information Science Symposium on Educating Stewards of Public Information: A 360° View, Chapel Hill, NC, January 2015

“The UNC Law Library’s Digitization and Redaction Project for North Carolina Supreme Court Briefs,” Triangle Research Libraries Network Annual Meeting, Chapel Hill, NC, July 2014

“State Open Records Laws and Libraries: Can We Value Openness and Privacy at the Same Time?” American Association of Law Libraries Annual Meeting, Boston, MA, July 2013

Commenter and discussion leader on two draft papers about “Privacy By Design,” with Elizabeth Johnson, Privacy Law Scholars Conference, Berkeley, CA, June 2013

“Do Librarians Still Love Reader Privacy?” *Beta Phi Mu* Annual Chapter Meeting, Chapel Hill, NC, May 2013

Invited Participant in “Differential Privacy and Law and Policy”, Sloan Foundation, Simon Foundation, and Cardozo School of Law convocation, New York City, NY, March 2013

“Should Librarians Retire the Privacy Ethic?” AALL Distinguished Lecturer Address, American Association of Law Libraries Annual Meeting, Boston, MA, July 2012

“Attorney-Client Confidentiality and the Law Librarian,” American Association of Law Libraries Annual Meeting, Boston, MA, July 2012

“Minimizing Risks of Cloud Computing for Lawyers and their Clients,” International Association of Defense Counsel, Asheville, NC, July 2012

“Libraries and the First Amendment Need Courts,” faculty colloquium, Syracuse University College of Law, Syracuse, NY, March 2012

“Differential Privacy as a Response to the Reidentification Threat: The Facebook Case Study,” with Andrew Chin, *North Carolina Law Review* Symposium, Chapel Hill, NC, November 2011

“Privacy-Utility Tradeoffs on Facebook,” with Andrew Chin, *Elon Law Review* Symposium on Transparency, Secrecy, and the Internet: Striking the Balance Between the Ideals of Privacy and Accountability in the Digital Age, Greensboro, NC, October 2010

“Privacy and Confidentiality in Electronic Legal Research,” work-in-progress presentation, Privacy Law Scholars Conference, George Washington University, Washington, D.C., June 2010

“The Future of Privacy and the Web” panel presentation and discussion at FutureWeb in conjunction with the International WWW2010 Conference, Raleigh, NC, April 2010

“Library Standards for Privacy: A Model for the Digital World?” panel presentation at Data Privacy Day conference: *Reader Privacy: Should Library Standards Apply in the Digital World?* University of North Carolina at Chapel Hill School of Law, January 2010

“Sex, Libraries, and Videotapes: How Judicial Review Affects Libraries’ Practices and the First Amendment,” School of Journalism and Mass Communication Research Colloquium Series, University of North Carolina, September 2010

- “The Effects of Judicial Deference in Library First Amendment Cases,” Legal Information: Scholarship and Teaching conference, University of Colorado, June 2009
- “From Books to Facebook: Can We Energize Privacy as Library 2.0 Services Evolve?” American Association of Law Libraries Annual Meeting, Portland, OR, July 2008
- “Flashlights, FOIA, and Advocacy: Tools for the Explorer in Search of Missing or Restricted Federal Documents,” American Association of Law Libraries Annual Meeting, Portland, OR, July 2008
- “Negotiating Skills,” American Association of Law Schools Workshop for Law Librarians: Changing Assumptions: The Role of the Law Librarian in the Legal Academy, Cleveland, OH, June 2008
- “The Library as Metaphor in Debate over the USA PATRIOT Act and Privacy,” Duke University International Conference on Data Privacy in Transatlantic Perspective, Panel 3, Durham, NC, January 2008
- “Librarians, Ethics and the USA PATRIOT Act,” University of North Carolina Libraries, Chapel Hill, November 2005 and Barclay Law Library, University of Syracuse, Syracuse, NY, October 2005
- “The USA PATRIOT Act Revisited,” North Carolina Library Association and Southeastern Library Association joint conference, Charlotte, NC, November 2004
- “Back at Your Library, Requests for User Information,” D.C. area library associations Joint Workshop on The USA PATRIOT Act, The Law Library of Congress, Washington, DC, May 2004
- “The Freedom to Read: Does the Patriot Act Compromise Your Rights?” North Carolina State University Public Forum, Raleigh, NC, February 2004
- “The USA PATRIOT Act: The Law, Libraries, and What Might Happen Next,” Association of North Carolina Health Sciences Librarians Workshop, Hickory, NC, November 2003
- “Librarians as Touchstone for USA PATRIOT Act Reactions,” *North Carolina Journal of Law & Technology* Symposium, “The PATRIOT Act, Consumer Privacy and Cybercrime,” Chapel Hill, NC, September 2003
- “The USA PATRIOT Act, State Privacy Laws and Drawing the Line in Your Library,” North Carolina Library Association Biennial Conference, Winston-Salem, NC, September 2003
- “Privacy of Law Library Patron Records Before and the USA PATRIOT Act,” with Christopher Schroeder, Computer Assisted Legal Instruction Conference, Durham, NC, at the Duke School of Law, June 2003
- “USA PATRIOT Act and Libraries,” University of North Carolina System Library Directors, Chapel Hill, NC, May 2003
- “The USA PATRIOT Act: Subject Indexing Required,” *Beta Phi Mu* Annual Chapter Meeting, Chapel Hill, NC, May 2003
- “State Library Privacy Laws and Librarians’ Ethics Face New Challenges,” Cumberland County Library, Public Forum on USA PATRIOT Act, Fayetteville, NC, February 2003
- “Middle Managers in New and Traditional Library Structures,” Speaker, Academic Law Libraries Middle Managers, American Association of Law Libraries Annual Meeting, Orlando, FL, July 2002
- “Sharing Digital Information: Document Delivery and Copyright in a Digital World,” Southeastern Chapter, American Association of Law Libraries Annual Meeting, Ft. Lauderdale, FL, April 2002
- “Why Can’t Johnny Research?” Panelist, Southeastern Chapter, American Association of Law Libraries Annual Meeting, Atlanta, GA, April 2001
- “Copyright & Distance Education Online,” Panelist, Triangle Research Libraries Network, Chapel Hill, NC, March 2000
- “Negotiating Licensing Contracts,” American Association of Law Libraries Annual Meeting, Anaheim, CA, July 1998

PROFESSIONAL MEMBERSHIPS AND SERVICE

American Association of Law Schools

Chair, Section on Law Libraries, 2010-11; Vice-Chair, 2009-10; Board Member, 2008-09
Member, Committee on Libraries and Technology, 2008-2013

Chair, Special Committee on Law Library Reporting Structures, 2012-13

American Library Association Office of Intellectual Freedom

Named expert in reader privacy law in successful application for \$350,000 George Soros'
Open Society Institute grant for promotion of reader privacy, 2010

American Association of Law Libraries

Chair, Special Committee on Sustainability of *Law Library Journal*, 2015-2016

Editorial Advisory Board, *Law Library Journal*, 2013-2018

Chair, Research and Scholarship Committee, Academic Law Libraries, 2020-2021; Member,
2017-21, 2012-13

Special Committee on Open Access to Scholarly Publications, 2004-06

Government Relations Committee, 2003-04

Mentoring Committee, 2001-03

Chair, Copyright Committee, 1998-99; Member, 1994-96 and 1998-99

Alabama Bar Association, admitted 1992 (not current)

American Association of University Professors

Member, Subcommittee to Revise Policy on Academic Freedom and Electronic
Communications, Committee on Academic Freedom and Tenure, 2012-13

American Library Association

President's Working Group on Libraries and Digital Content, 2011-2013

Carolina Privacy Officials Network, Member, 2009-present

Consortium of Southeastern Academic Law Libraries

Past-Chair, 2005-07; Chair, 2003-05; Vice-Chair, 2001-02; Board Member, 1998-2000

Duke/UNC Workshop for Scholarship on Legal Information and Information Law and Policy

Co-creator and organizer, with Richard Danner, 2013

Future of Privacy Forum, Advisory Board Member, 2012-present

International Association of Privacy Professionals, 2011-present

Legal Information Preservation Alliance, Member, advisory committee, 2008-2009

North Carolina Bar Association, Founding Member, Privacy and Data Security Committee, 2017-present

Southeastern Chapter of the American Association of Law Libraries

Service to SEAALL Award Committee, 2009-2011

Past-President and Member of the Board, 2007-08

Chair, Bylaws Committee, 2007-08

President, 2006-07

Vice-President and Chair, Program Planning Committee, 2005-06

Triangle Privacy Research Hub, Member, Board of Directors, 2015-present

UNIVERSITY SERVICE

University of North Carolina School of Law

- Faculty Promotion and Tenure Committee, 2018-21
- Faculty Committee on Development of New Programs, 2018-19
- Faculty Speakers Committee, 2017-18
- Faculty Committee on Admissions, 2005-07, 2011-2012, 2015-16; Chair 2013-14, 2014-15
- Faculty Advisor to the *North Carolina Journal of Law and Technology*, 2012-2019
- Faculty Committee on Post-Tenure Review, 2012-13
- Faculty Symposium Advisor, with Andrew Chin, *North Carolina Law Review*, 2011-12
- Faculty Committee on Judicial Clerkships, 2010-2011
- Faculty Committee on Academic Affairs, 2009-10, 2004-05, and 1999-2000
- Faculty Committee on Interdisciplinarity, 2008-09
- Chair, Faculty Committee on International Programs, 2007-08; Member 2020-21

University of North Carolina

- Chair, UNC Faculty Committee on University Government, 2020-2021 and 2018-19; Member, 2016-2021 terms;
- Law Faculty Advisor, dual degree programs spanning the School of Law and the School of Information and Library Science, 2014-present
- Member, Administrative Board of the School of Information & Library Science, 2016-2020
- Advisory Board, 2009-2014; Affiliate, 2015-present, Center for Media Law & Policy
- Member, Reappointment Committees for Associate Provost for Libraries, 2009, 2014
- Member, UNC Faculty Scholarly Communications Committee, 2006-08, 2011-2015
- Chair, Campus Libraries Task Force on Libraries' Privacy Policy, 2003

Triangle Research Libraries Network

- Member, Advisory Council, 2012-2018; Member, Council of Directors, 2007-2011
- Chair, Council of Directors, July, 2006-08